

Service Description

Entuity Software™ Training

Park Place Technologies' Certified Entuity Software™ Training offering is an education service delivered by Park Place's Entuity Software Training team. Training enables customers to become competent users or administrators of Entuity Software™. Courses can be classroom based or delivered remotely as a dedicated instructor led online course. Cloud based laboratory servers and comprehensive Training Guides are used to support each course. Onsite classroom training will incur additional cost for the trainer's travel and board for onsite delivery, remote training excludes travel and board costs.

Eligibility

Certified Entuity Software™ Training is available only for customers who are under contractual Entuity maintenance support with Park Place Technologies and only with respect to courses offered by Park Place Technologies during the applicable term.

Description of Services

Each training course is delivered in 1 day for classroom based (on-site) delivery and 2 half days for remote delivery. Entuity Training Course synopses can be reviewed in this link: <https://www.parkplacetechologies.com/entuity/training>

Training Courses	Duration	Entuity Version
User1 - Entuity Fundamentals	7.5 Hrs	Current Version
User2 - Putting Entuity to Work	7.5 Hrs	Current Version
User3 - Report Builder	7.5 Hrs	Current Version
Admin1 - Events Management System	7.5 Hrs	Current Version
Admin2 - Installation, Upgrade and Authentication	7.5 Hrs	Current Version

Duration

The duration of the training will depend on the number of courses purchased. Training is valid for 12 months from the purchase date and must be completed before the end of the 12-month period.

Exclusions

Without limitation, the following are not included in the Services:

- Deployment and configuration of any customer Entuity Software™ Systems.
- Remediation of any issues related to the Entuity Software™ Systems.

- Charges payable to third parties for any work associated with this Service but not performed by PPT.