



ParkView Agent Installation Overview



Agent Overview:

ParkView Hardware Monitoring™ uses a centralized agent to monitor devices. Please DO NOT install an agent on each endpoint.

To setup a ParkView Hardware Monitoring™ agent, please choose from the following options:

- Pre-Packaged VM Appliance for VMware
- Pre-Packaged VM Appliance for Hyper-V
- Centralized Windows Installer – Must be Server 2012 R2 or later
- Centralized Linux Installer

Please note that for most installations only ONE agent is required. Large installations with 100-plus devices or installations for devices across segmented networks may require additional agents.

Minimum Agent Requirements:

Pre-Packaged VM (VMware or Hyper-V):	2 CPU/4GB RAM/20GB HD
Windows installer:	2 CPU/4GB RAM/800MB HD
Linux installer:	2 CPU/4GB RAM/500MB HD

The hostname of the agent needs to be unique in our systems. Please DO NOT name the agent "parkview", "parkviewagent", "pvmonitor", etc.

Acceptable names include using your organization in the hostname. For example, *yourcompany-parkview*. If your organization requires strict naming conventions – these can also be used.

Firewall Exceptions:

The agent requires an outbound only TCP connection on port 3183 or 443 to the following destinations:

paz11.pptparkview.com	pdc11.pptparkview.com
paz12.pptparkview.com	pdc12.pptparkview.com
paz13.pptparkview.com	pdc13.pptparkview.com
paz14.pptparkview.com	pdc14.pptparkview.com
paz21.pptparkview.com	paz24.pptparkview.com
paz22.pptparkview.com	paz25.pptparkview.com
paz23.pptparkview.com	paz26.pptparkview.com

*Please note: Firewalls performing deep packet inspection may require additional rules to allow all required agent traffic. Verify firewall log to ensure all traffic is being allowed to pass to destinations above.

Once you have made your ParkView Hardware Monitoring™ Agent choice and have the firewall rules in place, you can download the agent of choice from the Central Park Customer Portal:

> **ParkView Hub > Agent Manager > Setup Agent > Install New Agent > Select Agent of Choice**

Once installed and configured, you need to claim the agent to your account before you begin configuring assets for monitoring. You can complete this in the Central Park Customer Portal:

> **ParkView Hub > Agent Manager > Setup Agent > Claim Existing Agent**

If you need any assistance, please contact - ParkViewOB@parkplacetech.com

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